

Frequently Asked Questions

Which grade levels is this lunch program available for?

All JCS West Campus students, staff, and faculty can use PaySchoolsCentral and myMealOrder software for ordering.

Where can I see the menu?

The menu can be found on the ordering page in your myMealOrder account.

Is using the PaySchoolsCentral and myMealOrder software necessary?

Yes, the use of this software is necessary to maintain the safety of our students, faculty, and staff. The software eliminates the need for cash or check payments, which can transfer germs. Continued safety is one of our top priorities.

How do I register and where do I get my student's ID#?

Please follow the link www.payschoolscentral.com where you can register an account and will have an option to add your student's information. You will need Student's ID # to complete registration. Once that is completed, there will be an option for "pre-ordering meal" on a side menu which will take you to the MyMealOrder site. From here you will be able to view and purchase the lunches for the upcoming week or entire month.

You can also find your student's ID number in their Plus Portals account under "School" and click the "Demographics" tab. At the bottom of the screen you will find an 8-digit ID# beginning with 7000 (Unique Id).

When are orders due for the week?

All meals need to be ordered at least 72hrs (by midnight), prior to the beginning of the upcoming week. You can always order more than one week ahead where the schedule allows it.

What if I place an order after the cutoff time?

myMealOrder does not allow any orders to be placed after the cutoff deadline. If you are unable to order, please plan for

packed lunch from home. Preordering online is where we get the total count of lunches for each day. Our reports are sent to the vendor for preparation; we only distribute meals that were preordered.

What happened to the available balance from last year?

Among some of the changes that were implemented and enhanced for the lunch program this year was our lunch software. MyMealOrder is a new program designed by PaySchools. Due to its newness, some the features have not merged; lunch accounts being one of them. At the present time, the only way for the preorder options to be purchased and accounted for is paying through the checkout process online. We will not be able to accept any cash or checks for payment in the cafeteria.

What if we don't have any money on our account?

MyMealOrder requires payment to be made at the time of purchase, so you no longer have to worry if there are enough funds on your student's account for meals.

What if my student forgets to pick up their order or is absent for the day?

If your student is present on campus, we will do everything we can to get the meal to them. If you know your student is absent or will not be picking up their meal for the day, please call the school as soon as possible to make sure our cafeteria has time to adjust. Excessive or habitual cancellations, or meals not being picked up, will be addressed on an individual basis.

What if my student has an allergy or dietary accommodations?

Our cafeteria staff and vendor ChefCorps Inc work collaboratively to design lunch options that are kid friendly and allergen aware. All items are nut free and we offer gluten-free options.

What if our cafeteria must change out one of the menu options at the last minute?

Our goal is to do everything we can to prevent this scenario from occurring. If for some reason we need to make a substitution due to product availability, we will notify your student upon pickup of any changes.

What if I have questions, who do I contact?

For all questions or concerns, contact Courtney Fleuridor:
Cfleuridor@jupiterchristian.org